



WORKFORCE INVESTMENT ACT DISLOCATED WORKER PROGRAM

What is the purpose of the program?

The Federal Workforce Investment Act (WIA) of 1998 offers employment and training services to eligible job seekers who are unemployed through no fault of their own or have received an official layoff notice. The WIA Dislocated Worker program services are designed to meet employer needs by helping job seekers upgrade skills, obtain employment, improve job retention and increase earnings.

What services can the customer expect?

Testing and Assessment
Job Search
Job Referrals
Training
Case Management
Support Services (Transportation, training related items, child care and
Universal Services (copies, fax, Internet access, free workshops, job listings, referrals, telephones, www.workintexas.com, www.urgjobs.org

How do customers qualify?

U.S. citizenship or authorization to work in U.S.; and
Military Selective Service registration (males only); and
are unemployed through no fault of their own.

What is the process/flow?

1. Attend WIA orientation
2. Attend preliminary evaluation and eligibility
3. Attend assessment/ testing appointment.
4. Receive services as outlined in individual employment plan.

Who can assist the applicants?

WIA /TAA staff is available at all the One stop Workforce Centers.

What documents does the customer need to provide?

U.S. citizenship:
U.S. Passport or
Drivers license and Social Security card or birth certificate
Military Selective Service registration (males only):
Selective Service Letter/ Registration Letter
Internet Verification/ Registration (<http://www.sss.gov>)
Telephone Verification (847) 688-6888
Unemployed:
Letter from employer
Texas Workforce Verification.

? Top 5 frequently asked questions

- 1) **How do I qualify?**
Provide Required documentation, and meet dislocation status
- 2) **Can you pay for my training?**
After assessment, counselor determines training need.
- 3) **Do I get paid for attending school?**
no, we only pay for training expense.
- 4) **Can you help me find a job?**
Yes, job developers are available to help you.
- 5) **How old do I have to be to be in your program.**
No age limit, as long as you are able and willing to work.



All Performance Measures

WIA DW Entered Employment
WIA DW Employment Retention
WIA DW Average Earnings

WIA DW Educational Achievement
WIA DW customers served
WIA DW avg cost per customer served



Funding Code:

96 - WIA Dislocated Worker
101 - WIA Dislocated Worker – Rapid Response
153 - WIA Dislocated Worker – Specialized
154 - WIA Dislocated Worker Local Activity – Specialized
156 - WIA Dislocated Worker Statewide Alternative
159 - WIA Dislocated worker Local Activity



The rules that govern how the program is operated

Workforce Investment Act of 1998 Title 20 CFR Parts 660 - 671
(Allowable services/activities: WIA § 131 - 134 (29 USC §2861 - 2864) and 20 CFR Part 663



Aligned with Strategic Goal(s)

1.1 Sustain and strengthen partnerships and strategic alliances that promote and impact the region's workforce readiness, academic readiness and educational attainment for both youth and adults.
1.3 Increase the number of Upper Rio Grande customers completing training, attaining educational goals and entering employment at levels equal to or greater than the Upper Rio Grande's target earnings rate.

Where Customers Go For Help!

See Highlighted CAREER CENTERS

Downtown Office
300 E. Main
El Paso, Texas
915.313.3000

Eastside Office
1359 Lomaland
El Paso, Texas
915.887.2500

Northeast Office
9740 Dyer
El Paso, Texas
915.887.2820

Westside Office
5070 Doniphan
El Paso, Texas
915.887.2730

Ft. Bliss
2494 Ricker Road
El Paso, Texas
915.566-8649

Van Horn Office
704 Broadway
Van Horn, Texas
432.283.1170

Alpine Office
710 Holland Ave.
Alpine, Texas
432.837.9800

Fabens Office
206 S.E. 8th Street
Fabens, Texas
915.764-4285

Presidio Office
100 Market
Presidio, Texas
432.229.8327

Ysleta del Sur Pueblo Office
11100 Santos Sanchez
El Paso, Texas
915.872-8648



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