



PROJECT RE-INTEGRATION OF OFFENDERS (RIO)

What is the purpose of the program?

To assist adults who were previously sentenced to a state jail or correctional institution, and youth who had previously been committed to a Texas Youth Commission (TYC) facility, obtain employment.

What services can the customer expect?

- Work Opportunity Tax Credit
- Fidelity Bonding
- Orientation to the Workforce Center
- Referrals to supportive services, including low-income housing, counseling, etc.
- First day employment referral
- Information and referral to employment opportunities
- Job-skills assessment
- Counseling
- Occupation explorations
- Assistance with application and resumes
- Guidance and motivation for development of positive work behaviors
- Use of fax, telephone, copies, computers
- Internet access
- Free workshops
- Community resource information
- Child care and transportation information
- GED assistance information
- Career planning and exploration
- Access to www.workintexas.com and www.urgjobs.org

How do customers qualify?

- An individual under supervision of the Parole Division;
- An individual who was formerly confined and released from a state jail facility within the past 12 months;
- An individual who has fully discharged, has completed their sentence within the past 12 months at a Texas Department of Criminal Justice/Institutional Division (TDCJ/ID); or
- A youth, age 16-21 years of age, formerly confined to a Texas Youth Commission (TYC) facilities.

What is the process/flow?

- A RIO Case Manager conducts an assessment interview
- Customer is registered in Workintexas.com for job matching
- RIO case manager advises customer that he or she may apply with the Texas Health and Human Services Commission for Food Stamps if they were not convicted of a felony drug charge after August 22, 1996
- Customer is provided with job referrals and opportunities to enhance their skills.

Who can assist the applicants?

A team of Workforce Solutions Upper Rio Grande Project RIO staff

What documents does the customer need to provide?

Employment Referral From E-37 or E-37A

Where Customers Go For Help!

See Highlighted CAREER CENTERS

Downtown Office
300 E. Main
El Paso, Texas
915.313.3000

Eastside Office
1359 Lomaland
El Paso, Texas
915.887.2500

Northeast Office
9740 Dyer
El Paso, Texas
915.887.2820

Westside Office
5070 Doniphan
El Paso, Texas
915.887.2730

Ft. Bliss Office
2494 Ricker Road
El Paso, Texas
915.566-8649

Van Horn Office
704 Broadway
Van Horn, Texas
432.283.1170

Alpine Office
710 Holland Ave.
Alpine, Texas
432.837.9800

Fabens Office
206 S.E. 8th Street
Fabens, Texas
915.764-4285

Presidio Office
100 Market
Presidio, Texas
432.229.8327

Ysleta del Sur Pueblo Office
11100 Santos Sanchez
El Paso, Texas
915.872-8648



Top 5 frequently asked questions

- 1. Will Project RIO help customers get a job?**
Yes, the purpose of the program is to help the customers find and obtain employment.
- 2. Can Project RIO staff provide customers with copies of their birth certificates or driver's licenses?**
No, those documents and official copies must be provided by the original issuing office.
- 3. Does the Project RIO program make transportation assistance available to customers?**
Yes, transportation assistance is available.
- 4. Can Project RIO help customers with clothing needs?**
Yes, customers can be referred to the Workforce Solutions Clothes Closet, Goodwill or other community agencies.
- 5. Does the Project RIO program provide personal loans to help customers start a business or to fix a car?**
No, Project RIO services are restricted to helping customers find employment.



Performance Measures

Customers Served - Contracted Measures
Entered Employment - Management Measure
Employment Retention - Management Measure
Average Cost per Customers Served - Management Measure



TWIST Funding Code:
123



The rules that govern how the program is operated
Texas Administration Code Chapter 847



Aligned with Strategic Goal(s)

5.1 Increase the number of services and opportunities to individuals who face challenges and barriers to full employability.



www.urgjobs.org