



TRADE ADJUSTMENT ASSISTANCE (TAA) PROGRAM

What is the purpose of the program?

Trade Adjustment Assistance (TAA) is designed to help affected workers who have lost their jobs as a result of the increased imports or shifts in production out of the United States.

What services can the customer expect?

Testing and Assessment
Job Search
Job Referrals
Training
Case Management
Support Services (Transportation, training related items, child care and
Universal Services (copies, fax, Internet access, free workshops, job listings, referrals, telephones, www.workintexas.com, www.urgjobs.org

How do customers qualify?

U.S. adult citizen or eligible adult non-citizen, who was affected by international trade.

What is the process/flow?

1. Customer will attend a TAA Orientation
 3. Customer will be given an eligibility appointment
 4. If eligible, customer will be assessed.
 5. Customer will be referred to training providers
 6. Contract submitted for approval
 7. If contract is approved, customer starts training on designated date.
- (Customers will have already begun seeking employment prior to being enrolled in program; job search is on-going until they start training.)

Who can assist the applicants?

WIA /TAA staff

What documents does the customer need to provide?

U.S. citizen or eligible non-citizen, and proof of age
Birth certificate or authorization to work
US passport
Certificate of naturalization
Alien registration card
Registered with Selective Service (males 18 or older, born on or after January 1, 1960)
Selective Service registration card

Vet - Proof of other than dishonorable military discharge
DD-214
Social Security Card
Picture ID or Drivers License

Where Customers Go For Help!

See Highlighted CAREER CENTERS

Downtown Office
300 E. Main
El Paso, Texas
915.313.3000

Eastside Office
1359 Lomaland
El Paso, Texas
915.887.2500

Northeast Office
9740 Dyer
El Paso, Texas
915.887.2820

Westside Office
5070 Doniphan
El Paso, Texas
915.887.2730

Ft. Bliss Office
2494 Ricker Road
El Paso, Texas
915.566-8649

Van Horn Office
704 Broadway
Van Horn, Texas
432.283.1170

Alpine Office
710 Holland Ave.
Alpine, Texas
432.837.9800

Fabens Office
206 S.E. 8th Street
Fabens, Texas
915.764-4285

Presidio Office
100 Market
Presidio, Texas
432.229.8327

Ysleta del Sur Pueblo Office
11100 Santos Sanchez
El Paso, Texas
915.872-8648



Top 5 frequently asked questions

- 1) **Would the customer get benefits while attending training?**
Yes, if qualified the customers can receive unemployment, books, tools, special clothing and gas if necessary.
- 2) **Do customers need to continue seeking employment while attending training?**
No, as long as a contract for training is approved.
- 3) **How long is the training?**
It depends on the specific training and the school.
- 4) **How long are benefits for?**
2 year maximum
- 5) **Can customers work and go to training at the same time?**
Yes, as long as the customer still qualifies.



All Performance Measures

1. Educational Achievement
2. Attainment of Degree/Certificate
3. Placement in Employment or Education



Funding Code:

121 – WIA – TAA
136 – TAA/Other



The rules that govern how the program is operated

Trade Act of 1974
TAC



Aligned with Strategic Goal(s)

1.3 Increase the number of Upper Rio Grande customers completing training, attaining educational goals and entering employment at levels equal to or greater than the Upper Rio Grande's target earnings rate.



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